

**EMS Response Data**

July 2014 through June 2015

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.  
 Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	% 95%
Community FC	13	563	546	97%
Northampton F&R	16	518	503	97%
Cape Charles RS	19	666	621	93%
Out of County	10/11	37	25	
Average Response Time:		9.29	Max:	46

  

Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	% 94%
Community FC	13	371	348	94%
Northampton F&R	16	272	260	96%
Cape Charles RS	19	398	375	94%
Out of County	10	17	11	
Average Response Time:		10.49	Max:	34

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)						
District: Receiving Aid	Station: Giving Aid					% Calls Answered
	13	16	19	31	Other	
Community FC	13	14	2	16	33	88%
Northampton F&R	16	281	21	34	10	33%
Cape Charles RS	19	29	19	41	2	86%
					91	45

  

Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)						
District: Receiving Aid	Station: Giving Aid					% Calls Answered
	13	16	19	31	Other	
Community FC	13	26	0	48	13	77%
Northampton F&R	16	82	2	97	1	33%
Cape Charles RS	19	4	4	132	0	65%
					277	14

Table 3: *NCEMS Calls*

Total Calls:	2842	
Response Time < 21 mins:	2653	93%
	46	maximum

Data represents calls which originated within a particular district.  
 Data Source: Eastern Shore of VA 911 Center

District: Receiving Aid	Call Type				Assists
	ALS	BLS	Other		
Community FC	13	200	343	258	92
Northampton F&R	16	134	337	147	117
Cape Charles RS	19	281	352	322	68
Other	10	14	8	29	3
TOTAL		629	1040	756	85%
					280