

EMS Response Data

January 1 - December 31, 2018

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Sunday through Saturday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	99%
Community FC	13	584	580	99%
Northampton F&R	16	499	496	99%
Cape Charles RS	19	681	666	98%
Out of County	Acc	11	10	
<i>Average Response Time:</i>		8.58	<i>Max:</i> 52	

NIGHTTIMES (Sunday through Saturday, 6p-6a)				
District	#	Total Calls	Less than 21 min response time	97%
Community FC	13	331	324	98%
Northampton F&R	16	299	289	97%
Cape Charles RS	19	444	431	97%
Out of County	Acc	6	6	
<i>Average Response Time:</i>		10.32	<i>Max:</i> 44	

Total Calls:	2855	
Response Time < 21 mins:	2802	98%
Maximum Response Time:	44	minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Table 2: *Mutual Aid Data*

Daytime (Sunday thru Saturday, 6a-6p)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	Acc		
Community FC	13	0	28	4	21	31	86%
Northampton F&R	16	124	0	13	70	4	58%
Cape Charles RS	19	20	62	0	49	2	80%
						37	

NIGHTTIME (Sunday through Saturday, 6p-6a)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	Acc		
Community FC	13	0	1	0	10	24	89%
Northampton F&R	16	132	0	5	150	2	3%
Cape Charles RS	19	5	0	0	58	3	85%
						29	
						66	

Table 3: *NCEMS Calls*

Station: Receiving Aid	Call Type						
	ALS	BLS	Other			Assists	
Community FC	13	228	332	289	0	0	34
Northampton F&R	16	235	327	218	0	0	11
Cape Charles RS	19	351	326	432	0	0	17
Other	Acc	0	7	12	0	0	2
TOTAL		814	992	951		97%	64