

**EMS Response Data**

January 1 - December 31, 2016

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.  
 Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Sunday through Saturday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	97%
Community FC	13	506	496	98%
Northampton F&R	16	465	453	97%
Cape Charles RS	19	616	596	97%
Out of County	Acc	46	45	
Average Response Time:		9.04	Max:	51

  

Nights (Sunday through Saturday, 6p-6a)				
District	#	Total Calls	Less than 21 min response time	96%
Community FC	13	309	302	98%
Northampton F&R	16	294	280	95%
Cape Charles RS	19	355	339	95%
Out of County	Acc	27	25	
Average Response Time:		10.19	Max:	36

  

<b>Total Calls:</b>	2618
<b>Response Time &lt; 21 mins:</b>	2536 <b>97%</b>
<b>Maximum Response Time:</b>	51 minutes

Data represents calls which originated within a particular district.  
 Data Source: Eastern Shore of VA 911 Center

Table 2: *Mutual Aid Data*

Daytime (Sunday thru Saturday, 6a-6p)							
District: Receiving Aid	Station: Giving Aid						% Calls Answered
	13	16	19	31	Acc		
Community FC	13	0	6	0	14	16	93%
Northampton F&R	16	258	0	25	95	11	16%
Cape Charles RS	19	13	3	0	43	1	90%
						28	

  

Nights (Sunday through Saturday, 6p-6a)							
District: Receiving Aid	Station: Giving Aid						% Calls Answered
	13	16	19	31	Acc		
Community FC	13	0	16	1	10	7	89%
Northampton F&R	16	99	0	9	82	4	34%
Cape Charles RS	19	5	3	0	50	0	84%
						11	
						39	

Table 3: *NCEMS Calls*

Station: Receiving Aid	Call Type						
	ALS	BLS	Other	Assists			
Community FC	13	174	293	266	0	0	33
Northampton F&R	16	133	310	163	0	0	68
Cape Charles RS	19	235	296	382	0	0	33
Other	Acc	8	10	52	0	0	2
<b>TOTAL</b>		<b>550</b>	<b>909</b>	<b>863</b>		<b>89%</b>	<b>136</b>