

EMS Response Data

April 2021

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime 6 am to 6 pm, all days				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	67	67	100%
Northampton F&R	16	2	2	100%
Northampton EMS	31	18	18	100%
Cape Charles RS	19	43	43	100%
Out of County		1	1	
Average Response Time:		8.04	Max:	19.45

Night-time 6 pm to 6 am, all days				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	45	44	98%
Northampton F&R	16	2	2	100%
Northampton EMS	31	16	16	100%
Cape Charles RS	19	32		0%
Out of County				
Average Response Time:		8.96	Max:	33.45

Table 2: *Mutual Aid Data*

Daytime 6 am to 6 pm, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid					ACC	
	13	16	19	31		ACC	
Community FC	13	0	0	3	7		85%
Northampton F&R	16	0	0	2	0		0%
Northampton EMS	31	0	0	1	1		89%
Cape Charles RS	19						100%
				5	8		

Night-time 6 pm to 6 am, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid					ACC	
	13	16	19	31		ACC	
Community FC	13	0	0	1	6		84%
Northampton F&R	16	1	0	1	0		0%
Northampton EMS	31	0	0	0	0		100%
Cape Charles RS	19	0	0	4	0		88%
				6	6		

Table 3: *NCEMS Calls*

Total Calls:	226	
Response Time < 21 mins:	193	85%
Maximum Response Time:	33.45	minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	26	40	33
Northampton F&R	16	2	2	0
Northampton EMS	31	10	6	17
Cape Charles RS	19	23	22	30
Other	0	0	0	1
TOTAL	61	70	81	94%