

## EMS Response Data

March 2021

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.  
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: **Performance Measure Data**

<b>Daytime</b> 6 am to 6 pm, all days				
District	#	Total Calls	Less than 21 min response time	% 98%
Community FC	13	55	54	98%
Northampton F&R	16	41	40	98%
Cape Charles RS	19	57	56	98%
Out of County		1	1	
<i>Average Response Time:</i>		9.08	<i>Max:</i>	22.27

  

<b>Night-time</b> 6 pm to 6 am, all days				
District	#	Total Calls	Less than 21 min response time	% 96%
Community FC	13	41	40	98%
Northampton F&R	16	18	17	94%
Cape Charles RS	19	25	24	96%
Out of County		0	0	
<i>Average Response Time:</i>		8.49	<i>Max:</i>	26.93

Table 2: **Mutual Aid Data**

<b>Daytime</b> 6 am to 6 pm, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	ACC		
Community FC	13	0	0	1	11		78%
Northampton F&R	16	20	2	19	0		0%
Cape Charles RS	19	2	0	10	0		79%
				30	11		

  

<b>Night-time</b> 6 pm to 6 am, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	ACC		
Community FC	13	0	0	1	6		83%
Northampton F&R	16	7	3	7	0		6%
Cape Charles RS	19	0	0	4	0		84%
				12	6		

Table 3: **NCEMS Calls**

Total Calls:	238	
Response Time < 21 mins:	232	97%
Maximum Response Time:	26.93	minutes

Data represents calls which originated within a particular district.  
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists	
	ALS	BLS	Other		
Community FC	13	25	30	24	16
Northampton F&R	16	12	36	11	0
Cape Charles RS	19	29	30	23	0
Other	12	0	0	2	0
TOTAL		66	96	60	93% 16