

EMS Response Data

November 2020

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: **Performance Measure Data**

Daytime 6 am to 6 pm, all days				
District	#	Total Calls	Less than 21 min response time	% 99%
Community FC	13	40	40	100%
Northampton F&R	16	39	39	100%
Cape Charles RS	19	59	58	98%
Out of County		0	0	
<i>Average Response Time:</i>		9.62	<i>Max:</i>	25.65

Night-time 6 pm to 6 am, all days				
District	#	Total Calls	Less than 21 min response time	% 98%
Community FC	13	22	22	100%
Northampton F&R	16	24	23	96%
Cape Charles RS	19	41	40	98%
Out of County		0	0	
<i>Average Response Time:</i>		11.08	<i>Max:</i>	26.5

Table 2: **Mutual Aid Data**

Daytime 6 am to 6 pm, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid					Acc	
	13	16	19	31			
Community FC	13	0	0	3	2		88%
Northampton F&R	16	15	1	22	1		0%
Cape Charles RS	19	4	0	8	2		76%
				33	5		

Night-time 6 pm to 6 am, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid					Acc	
	13	16	19	31			
Community FC	13	0	0	0	1		95%
Northampton F&R	16	15	0	9	0		0%
Cape Charles RS	19	0	0	7	0		83%
				16	1		

Table 3: **NCEMS Calls**

Total Calls:	225	
Response Time < 21 mins:	222	99%
Maximum Response Time:	26.5	minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	19	18	3
Northampton F&R	16	15	24	1
Cape Charles RS	19	25	37	2
Out of County				
<i>TOTAL</i>	59	79	81	97%
				6