

**EMS Response Data**

October 2020

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.  
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime 6 am to 6 pm, all days				
District	#	Total Calls	Less than 21 min response time	% 99%
Community FC	13	50	49	98%
Northampton F&R	16	49	49	100%
Cape Charles RS	19	49	49	100%
Out of County	ACC	0	0	
Average Response Time:		9.16	Max:	25.67

  

Night-time 6 pm to 6 am, all days				
District	#	Total Calls	Less than 21 min response time	% 99%
Community FC	13	29	29	100%
Northampton F&R	16	24	23	96%
Cape Charles RS	19	34	34	100%
Out of County	ACC	0	0	
Average Response Time:		8.99	Max:	27.3

Table 2: *Mutual Aid Data*

Daytime 6 am to 6 pm, all days							
District: Receiving Aid		Station: Giving Aid					% Calls Answered
		13	16	19	31	Acc	
Community FC	13		0	0	6	3	82%
Northampton F&R	16	33		0	15	1	0%
Cape Charles RS	19	1	0		9	0	80%
					30	4	

  

Night-time 6 pm to 6 am, all days							
District: Receiving Aid		Station: Giving Aid					% Calls Answered
		13	16	19	31	Acc	
Community FC	13		0	0	0	3	90%
Northampton F&R	16	10		1	13	0	0%
Cape Charles RS	19	0	0		7	0	79%
					20	3	

Table 3: *NCEMS Calls*

Total Calls:	235
Response Time < 21 mins:	233 99%
Maximum Response Time:	27.3 minutes

Data represents calls which originated within a particular district.  
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid		Call Type			Assists
		ALS	BLS	Other	
Community FC	13	20	16	37	6
Northampton F&R	16	16	33	23	1
Cape Charles RS	19	25	25	33	0
Out of County	ACC	0	0	0	0
TOTAL		61	74	93	7
					97%