

EMS Response Data

June 2020

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: **Performance Measure Data**

Daytime 6 am to 6 pm, all days				
District	#	Total Calls	Less than 21 min response time	% 97%
Community FC	13	48	48	100%
Northampton F&R	16	20	20	100%
Cape Charles RS	19	80	76	95%
Out of County				
<i>Average Response Time:</i>		9.87	Max:	39.53

Night-time 6 pm to 6 am, all days				
District	#	Total Calls	Less than 21 min response time	% 96%
Community FC	13	33	33	100%
Northampton F&R	16	17	17	100%
Cape Charles RS	19	50	46	92%
Out of County		1	1	
<i>Average Response Time:</i>		12.98	Max:	30.62

Table 2: **Mutual Aid Data**

Daytime 6 am to 6 pm, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid					ACC	
	13	16	19	31			
Community FC	13		0	0	3	5	83%
Northampton F&R	16	13		0	6	1	0%
Cape Charles RS	19	2	0		17	0	76%
				26		6	

Night-time 6 pm to 6 am, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid					ACC	
	13	16	19	31			
Community FC	13		0	0	1	4	85%
Northampton F&R	16	11		0	6	0	0%
Cape Charles RS	19	3	0		7	0	80%
				14		4	

Table 3: **NCEMS Calls**

Total Calls:	249	
Response Time < 21 mins:	241	97%
Maximum Response Time:	39.53	minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type				Assists
	ALS	BLS	Other		
Community FC	13	14	30	28	0
Northampton F&R	16	12	15	8	1
Cape Charles RS	19	37	32	61	0
Other	10	0	1	1	9
TOTAL		63	78	98	96%
					10