

**EMS Response Data**

April 2020

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.  
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: **Performance Measure Data**

Daytime 6 am to 6 pm, all days				
District	#	Total Calls	Less than 21 min response time	% 99%
Community FC	13	53	53	100%
Northampton F&R	16	41	41	100%
Cape Charles RS	19	56	55	98%
Out of County		0	0	
Average Response Time:		9.2	Max:	22.15

  

Night-time 6 pm to 6 am, all days				
District	#	Total Calls	Less than 21 min response time	% 99%
Community FC	13	28	27	96%
Northampton F&R	16	22	22	100%
Cape Charles RS	19	25	25	100%
Out of County		0	0	
Average Response Time:		10.22	Max:	24.07

Table 2: **Mutual Aid Data**

Daytime 6 am to 6 pm, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid					ACC	
	13	16	19	31			
Community FC	13	0	0	3	3		89%
Northampton F&R	16	24	0	17	0		0%
Cape Charles RS	19	0	0	14	0		75%
				34	3		

  

Night-time 6 pm to 6 am, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid					ACC	
	13	16	19	31			
Community FC	13	0	0	3	4		75%
Northampton F&R	16	11	0	11	0		0%
Cape Charles RS	19	1	0	2	0		88%
				16	4		

Table 3: **NCEMS Calls**

Total Calls:	225	
Response Time < 21 mins:	223	99%
Maximum Response Time:	24.07	minutes

Data represents calls which originated within a particular district.  
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type				Assists
	ALS	BLS	Other		
Community FC	13	13	10	49	9
Northampton F&R	16	8	26	29	0
Cape Charles RS	19	18	13	50	0
Other	0	0	0	0	0
TOTAL	39	49	128		96%