

**EMS Response Data**

February 2020

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.  
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime 6 am to 6 pm, all days				
District	#	Total Calls	Less than 21 min response time	% 99%
Community FC	13	34	34	100%
Northampton F&R	16	33	32	97%
Cape Charles RS	19	60	60	100%
Out of County		2	2	
Average Response Time:		8.50	Max:	25.28

  

Night-time 6 pm to 6 am, all days				
District	#	Total Calls	Less than 21 min response time	% 96%
Community FC	13	27	27	100%
Northampton F&R	16	19	18	95%
Cape Charles RS	19	33	31	94%
Out of County		1	1	
Average Response Time:		9.67	Max:	32.83

Table 2: *Mutual Aid Data*

Daytime 6 am to 6 pm, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid					ACC	
	13	16	19	31			
Community FC	13	0	0	0		3	91%
Northampton F&R	16	21	0	11		1	0%
Cape Charles RS	19	0	0	12		0	80%
				23		4	

  

Night-time 6 pm to 6 am, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid					ACC	
	13	16	19	31			
Community FC	13	0	0	0		0	100%
Northampton F&R	16	9	1	8		1	0%
Cape Charles RS	19	1	0	8		0	73%
				16		1	

Table 3: *NCEMS Calls*

Total Calls:	209	
Response Time < 21 mins:	205	98%
Maximum Response Time:	32.83	minutes

Data represents calls which originated within a particular district.  
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	14	27	3
Northampton F&R	16	15	25	2
Cape Charles RS	19	22	39	0
Other		1	0	0
TOTAL	52	91	61	98% 5