

EMS Response Data

January 1 - December 31, 2019

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Sunday through Saturday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	98%
Community FC	13	531	524	99%
Northampton F&R	16	489	479	98%
Cape Charles RS	19	757	737	97%
Out of County	Acc	12	10	
Average Response Time:		8.58	Max:	52

NIGHTTIMES (Sunday through Saturday, 6p-6a)				
District	#	Total Calls	Less than 21 min response time	96%
Community FC	13	337	324	96%
Northampton F&R	16	283	267	94%
Cape Charles RS	19	491	478	97%
Out of County	Acc	5	2	
Average Response Time:		10.32	Max:	44

Total Calls:	2905
Response Time < 21 mins:	2821 97%
Maximum Response Time:	44 minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Table 2: *Mutual Aid Data*

Daytime (Sunday thru Saturday, 6a-6p)							
District: Receiving Aid	Station: Giving Aid						% Calls Answered
	13	16	19	31	Acc		
Community FC	13	0	18	6	31	37	83%
Northampton F&R	16	177	0	16	102	4	39%
Cape Charles RS	19	24	49	0	90	0	78%
						41	

NIGHTTIME (Sunday through Saturday, 6p-6a)							
District: Receiving Aid	Station: Giving Aid						% Calls Answered
	13	16	19	31	Acc		
Community FC	13	0	1	2	13	28	87%
Northampton F&R	16	144	0	7	125	3	1%
Cape Charles RS	19	3	1	0	72	0	85%
						31	
						72	

Table 3: *NCEMS Calls*

Station: Receiving Aid	Call Type							
	ALS	BLS	Other	Assists				
Community FC	13	225	314	261	0	0	30	
Northampton F&R	16	272	322	164	0	0	9	
Cape Charles RS	19	401	350	485	0	0	11	
Other	Acc	5	7	4	0	0	1	
TOTAL		903	993	914			97%	51