

EMS Response Data

December 2019

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime 6 am to 6 pm, all days				
District	#	Total Calls	Less than 21 min response time	% 97%
Community FC	13	50	50	100%
Northampton F&R	16	42	42	100%
Cape Charles RS	19	74	69	93%
Out of County		1	1	
<i>Average Response Time:</i>		8.78	<i>Max:</i>	25.73

Night-time 6 pm to 6 am, all days				
District	#	Total Calls	Less than 21 min response time	% 100%
Community FC	13	35	35	100%
Northampton F&R	16	29	29	100%
Cape Charles RS	19	31	31	100%
Out of County		0	0	
<i>Average Response Time:</i>		8.78	<i>Max:</i>	19.9

Table 2: *Mutual Aid Data*

Daytime 6 am to 6 pm, all days							
District: Receiving Aid	Station: Giving Aid					Acc	% Calls Answered
	13	16	19	31			
Community FC	13	0	1	5	8		72%
Northampton F&R	16	27	0	15	0		0%
Cape Charles RS	19	3	0	18	0		72%
						8	

Night-time 6 pm to 6 am, all days							
District: Receiving Aid	Station: Giving Aid					Acc	% Calls Answered
	13	16	19	31			
Community FC	13	0	0	1	2		91%
Northampton F&R	16	11	0	18	0		0%
Cape Charles RS	19	0	0	3	0		90%
						2	

Table 3: *NCEMS Calls*

Total Calls:	262	
Response Time < 21 mins:	257	98%
Maximum Response Time:	25.73	minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type				Assists
	ALS	BLS	Other		Assists
Community FC	13	19	31	27	6
Northampton F&R	16	17	32	22	0
Cape Charles RS	19	28	31	45	1
Out of County		0	1	0	0
<i>TOTAL</i>	64	95	94		7

97%