

EMS Response Data

November 2019

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime 6 am to 6 pm, all days				
District	#	Total Calls	Less than 21 min response time	% 98%
Community FC	13	39	39	100%
Northampton F&R	16	35	33	94%
Cape Charles RS	19	62	61	98%
Out of County		0	0	
<i>Average Response Time:</i>		9.21	<i>Max:</i>	28.98

Night-time 6 pm to 6 am, all days				
District	#	Total Calls	Less than 21 min response time	% 96%
Community FC	13	26	26	100%
Northampton F&R	16	36	34	94%
Cape Charles RS	19	35	33	94%
Out of County				
<i>Average Response Time:</i>		8.45	<i>Max:</i>	24.8

Table 2: *Mutual Aid Data*

Daytime 6 am to 6 pm, all days							
District: Receiving Aid	Station: Giving Aid					Acc	% Calls Answered
	13	16	19	31			
Community FC	13	3	0	2	2	82%	
Northampton F&R	16	17	2	6	1	26%	
Cape Charles RS	19	2	4	8	0	77%	
				16	3		

Night-time 6 pm to 6 am, all days							
District: Receiving Aid	Station: Giving Aid					Acc	% Calls Answered
	13	16	19	31			
Community FC	13	0	0	0	3	88%	
Northampton F&R	16	19	1	15	1	0%	
Cape Charles RS	19	0	0	3	0	91%	
				18	4		

Table 3: *NCEMS Calls*

Total Calls:	233	
Response Time < 21 mins:	226	97%
Maximum Response Time:	28.98	minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type				Assists
		ALS	BLS	Other	
Community FC	13	20	21	21	2
Northampton F&R	16	17	35	16	1
Cape Charles RS	19	36	23	38	0
Out of County		0	0	0	0
TOTAL		73	79	75	97%
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