

**EMS Response Data**

October 2019

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.  
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime 6 am to 6 pm, all days				
District	#	Total Calls	Less than 21 min response time	%
				<b>99%</b>
Community FC	13	36	35	97%
Northampton F&R	16	42	41	98%
Cape Charles RS	19	55	55	100%
Out of County	ACC	2	2	
Average Response Time:		9.08	Max:	28.37

  

Night-time 6 pm to 6 am, all days				
District	#	Total Calls	Less than 21 min response time	%
				<b>96%</b>
Community FC	13	26	26	100%
Northampton F&R	16	15	13	87%
Cape Charles RS	19	27	26	96%
Out of County	ACC	0	0	
Average Response Time:		9.42	Max:	22.42

Table 2: *Mutual Aid Data*

Daytime 6 am to 6 pm, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid					Acc	
	13	16	19	31			
Community FC	13	0	0	1	2	92%	
Northampton F&R	16	13	2	4	2	50%	
Cape Charles RS	19	4	3	0	0	87%	
				5	4		

  

Night-time 6 pm to 6 am, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid					Acc	
	13	16	19	31			
Community FC	13	0	0	1	2	88%	
Northampton F&R	16	9	1	5	0	0%	
Cape Charles RS	19	0	0	5	0	81%	
				11	2		

Table 3: *NCEMS Calls*

Total Calls:	203	
Response Time < 21 mins:	198	98%
Maximum Response Time:	28.37	minutes

Data represents calls which originated within a particular district.  
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type				Assists
	ALS	BLS	Other		
Community FC	13	17	24	17	0
Northampton F&R	16	24	21	10	0
Cape Charles RS	19	32	25	25	0
Out of County	ACC	0	1	1	0
TOTAL		73	71	53	97%
					0