

EMS Response Data

August 2019

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime 6 am to 6 pm, all days				
District	#	Total Calls	Less than 21 min response time	% 98%
Community FC	13	59	58	98%
Northampton F&R	16	34	33	97%
Cape Charles RS	19	82	80	98%
Out of County		0	0	
<i>Average Response Time:</i>		9.29	<i>Max:</i>	25.9

Night-time 6 pm to 6 am, all days				
District	#	Total Calls	Less than 21 min response time	% 93%
Community FC	13	40	32	80%
Northampton F&R	16	22	22	100%
Cape Charles RS	19	54	54	100%
Out of County		1	1	
<i>Average Response Time:</i>		9.84	<i>Max:</i>	20.5

Table 2: *Mutual Aid Data*

Daytime 6 am to 6 pm, all days							
District: Receiving Aid	Station: Giving Aid					Acc	% Calls Answered
	13	16	19	31			
Community FC	13	0	0	7	5		80%
Northampton F&R	16	21		12	0		3%
Cape Charles RS	19	1	0	14	0		82%
				33	5		

Night-time 6 pm to 6 am, all days							
District: Receiving Aid	Station: Giving Aid					Acc	% Calls Answered
	13	16	19	31			
Community FC	13	0	2	0	7		78%
Northampton F&R	16	13	1	7	0		5%
Cape Charles RS	19	0	0	7	0		87%
				14	7		

Table 3: *NCEMS Calls*

Total Calls:	292	
Response Time < 21 mins:	280	96%
Maximum Response Time:	25.9	minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type				Assists
	ALS	BLS	Other		
Community FC	13	23	33	26	6
Northampton F&R	16	18	24	12	1
Cape Charles RS	19	49	32	54	1
Other	10	0	0	0	1
TOTAL	90	89	92		93%