

### EMS Response Data

June 2019

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.  
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	% 99%
Community FC	13	42	42	100%
Northampton F&R	16	37	36	97%
Cape Charles RS	19	50	50	100%
Out of County		1	1	
<i>Average Response Time:</i>		8.25	<i>Max:</i>	23

  

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	% 98%
Community FC	13	27	26	96%
Northampton F&R	16	16	15	94%
Cape Charles RS	19	44	44	100%
Out of County		1	1	
<i>Average Response Time:</i>		10.25	<i>Max:</i>	29

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)							
District: Receiving Aid	Station: Giving Aid					ACC	% Calls Answered
	13	16	19	31			
Community FC	13	2	2	0		1	88%
Northampton F&R	16	13	0	7		0	46%
Cape Charles RS	19	3	4	1		0	84%
					8		

  

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)							
District: Receiving Aid	Station: Giving Aid					ACC	% Calls Answered
	13	16	19	31			
Community FC	13	0	0	3		1	85%
Northampton F&R	16	10	0	5		1	0%
Cape Charles RS	19	0	0	10		0	77%
					18		

Table 3: *NCEMS Calls*

Total Calls:	218
Response Time < 21 mins:	215 <b>99%</b>
Maximum Response Time:	29     minutes

Data represents calls which originated within a particular district.  
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type				Assists
	ALS	BLS	Other		
Community FC	13	16	30	22	0
Northampton F&R	16	19	19	12	2
Cape Charles RS	19	31	23	39	1
Other	10	0	1	1	0
<i>TOTAL</i>		66	73	74	<b>98%</b> 3