

EMS Response Data

May 2019

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	48	47	98%
Northampton F&R	16	40	38	95%
Cape Charles RS	19	64	62	97%
Out of County		2	2	
<i>Average Response Time:</i>		9.14	<i>Max:</i>	27

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	23	23	100%
Northampton F&R	16	27	25	93%
Cape Charles RS	19	35	33	94%
Out of County		0	0	
<i>Average Response Time:</i>		10.72	<i>Max:</i>	26

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	ACC		
Community FC	13	2	0	2	3	85%	
Northampton F&R	16	9	2	13	0	40%	
Cape Charles RS	19	2	5	8	0	77%	
23							

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	ACC		
Community FC	13	0	0	1	1	91%	
Northampton F&R	16	16	0	11	0	0%	
Cape Charles RS	19	1	0	6	0	80%	
18							

Table 3: *NCEMS Calls*

Total Calls:	239
Response Time < 21 mins:	230 96%
Maximum Response Time:	27 minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	18	24	1
Northampton F&R	16	24	26	0
Cape Charles RS	19	33	27	0
Other		1	1	0
TOTAL	76	78	80	98% 1