

EMS Response Data

April 2019

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	% 98%
Community FC	13	47	46	98%
Northampton F&R	16	41	41	100%
Cape Charles RS	19	53	51	96%
Out of County		1	1	
<i>Average Response Time:</i>		8.39	<i>Max:</i>	26

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	% 99%
Community FC	13	26	26	100%
Northampton F&R	16	18	18	100%
Cape Charles RS	19	38	37	97%
Out of County		0	0	
<i>Average Response Time:</i>		9.1	<i>Max:</i>	32

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)							% Calls Answered
District: Receiving Aid	Station: Giving Aid					ACC	
	13	16	19	31			
Community FC	13	0	2	3	1		87%
Northampton F&R	16	9	2	8	0		54%
Cape Charles RS	19	0	6	4	0		81%
				15	1		

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)							% Calls Answered
District: Receiving Aid	Station: Giving Aid					ACC	
	13	16	19	31			
Community FC	13	0	0	1	1		92%
Northampton F&R	16	8	0	10	0		0%
Cape Charles RS	19	0	0	6	0		84%
				17	1		

Table 3: *NCEMS Calls*

Total Calls:	224	
Response Time < 21 mins:	220	98%
Maximum Response Time:	32	minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type				Assists
	ALS	BLS	Other		
Community FC	13	18	31	21	1
Northampton F&R	16	25	16	17	1
Cape Charles RS	19	34	21	35	2
Other	0	0	1	0	0
TOTAL		77	69	73	98% 4