

EMS Response Data

March 2019

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: **Performance Measure Data**

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	% 97%
Community FC	13	38	37	97%
Northampton F&R	16	42	42	100%
Cape Charles RS	19	66	62	94%
Out of County		0		
Average Response Time:		7.76	Max:	25

Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	% 96%
Community FC	13	25	24	96%
Northampton F&R	16	23	20	87%
Cape Charles RS	19	50	50	100%
Out of County		0		
Average Response Time:		9.25	Max:	22

Table 2: **Mutual Aid Data**

Daytime (Monday thru Friday, 6a-6p)							% Calls Answered
District: Receiving Aid	Station: Giving Aid					ACC	
	13	16	19	31		3	
Community FC	13	3	0	4		3	74%
Northampton F&R	16	10	2	7		0	55%
Cape Charles RS	19	1	6	5		0	82%
				16		3	

Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)							% Calls Answered
District: Receiving Aid	Station: Giving Aid					ACC	
	13	16	19	31		1	
Community FC	13	0	0	0		1	96%
Northampton F&R	16	13	1	9		0	0%
Cape Charles RS	19	0	1	9		0	80%
				18		1	

Table 3: **NCEMS Calls**

Total Calls:	244	
Response Time < 21 mins:	235	96%
Maximum Response Time:	25	minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type				Assists
	ALS	BLS	Other		
Community FC	13	20	23	16	3
Northampton F&R	16	22	31	12	0
Cape Charles RS	19	34	35	46	2
Other	12	0	0	0	0
TOTAL	76	89	74		5

98%