

### EMS Response Data

February 2019

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.  
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	% 98%
Community FC	13	28	28	100%
Northampton F&R	16	45	43	96%
Cape Charles RS	19	57	57	100%
Out of County		2	2	
<i>Average Response Time:</i>		7.25	<i>Max:</i>	32

  

Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	% 99%
Community FC	13	25	25	100%
Northampton F&R	16	23	23	100%
Cape Charles RS	19	34	33	97%
Out of County		0	0	
<i>Average Response Time:</i>		8.71	<i>Max:</i>	22

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)							% Calls Answered
District: Receiving Aid	13	16	19	31	ACC		
Community FC	13	0	1	1	1	89%	
Northampton F&R	16	9	0	10	0	58%	
Cape Charles RS	19	2	4	8	0	75%	
<b>19</b>					<b>1</b>		

  

Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)							% Calls Answered
District: Receiving Aid	13	16	19	31	ACC		
Community FC	13	0	0	2	1	88%	
Northampton F&R	16	12	0	10	0	4%	
Cape Charles RS	19	1	0	6	0	79%	
<b>18</b>					<b>1</b>		

Table 3: *NCEMS Calls*

Total Calls:	214
Response Time < 21 mins:	211 <b>99%</b>
Maximum Response Time:	32 minutes

Data represents calls which originated within a particular district.  
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	ALS	BLS	Other	Assists
Community FC	13	9	26	15
Northampton F&R	16	28	23	17
Cape Charles RS	19	27	31	33
Other		2	0	0
<b>TOTAL</b>	<b>66</b>	<b>80</b>	<b>65</b>	<b>99%</b>