

EMS Response Data

January 2019

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime 6 am to 6 pm, all days				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	44	43	98%
Northampton F&R	16	57	56	98%
Cape Charles RS	19	48	47	98%
Out of County		0	0	
<i>Average Response Time:</i>		7.79	<i>Max:</i>	23
Night-time 6 pm to 6 am, all days				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	26	24	92%
Northampton F&R	16	37	35	95%
Cape Charles RS	19	40	39	98%
Out of County		2		
<i>Average Response Time:</i>		9.61	<i>Max:</i>	32

Table 2: *Mutual Aid Data*

Daytime 6 am to 6 pm, all days							
District: Receiving Aid		Station: Giving Aid					% Calls Answered
	#	13	16	19	31	ACC	
Community FC	13		2	0	2	1	89%
Northampton F&R	16	18		3	5	1	53%
Cape Charles RS	19	2	4		5	0	77%
					12	2	
Night-time 6 pm to 6 am, all days							
District: Receiving Aid		Station: Giving Aid					% Calls Answered
	#	13	16	19	31	ACC	
Community FC	13		1	0	1	6	69%
Northampton F&R	16	18		1	15	1	5%
Cape Charles RS	19	0	0		3	0	93%
					19	7	

Table 3: *NCEMS Calls*

Total Calls:	254
Response Time < 21 mins:	244 96%
Maximum Response Time:	32 minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid		Call Type			Assists
	#	ALS	BLS	Other	
Community FC	13	17	23	23	5
Northampton F&R	16	38	44	10	2
Cape Charles RS	19	21	31	32	4
Other	10	1	0	1	0
<i>TOTAL</i>		77	98	66	95% 11