

**EMS Response Data**

December 2018

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.  
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime 6 am to 6 pm, all days				
District	#	Total Calls	Less than 21 min response time	% 98%
Community FC	13	54	54	100%
Northampton F&R	16	35	35	100%
Cape Charles RS	19	37	35	95%
Out of County		0	0	
Average Response Time: 8.41 Max: 29				
Night-time 6 pm to 6 am, all days				
District	#	Total Calls	Less than 21 min response time	% 97%
Community FC	13	21	21	100%
Northampton F&R	16	33	32	97%
Cape Charles RS	19	40	38	95%
Out of County		0	0	
Average Response Time: 10.56 Max: 24				

Table 2: *Mutual Aid Data*

Daytime 6 am to 6 pm, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid					Acc	
	13	16	19	31			
Community FC	13	4	0	3	0	0	87%
Northampton F&R	16	9	1	6	0	0	54%
Cape Charles RS	19	2	1	3	0	0	84%
							0
Night-time 6 pm to 6 am, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid					Acc	
	13	16	19	31			
Community FC	13	0	0	0	2	0	90%
Northampton F&R	16	15	0	18	0	0	0%
Cape Charles RS	19	0	0	6	1	0	83%
							3

Table 3: *NCEMS Calls*

Total Calls:	220	
Response Time < 21 mins:	215	98%
Maximum Response Time:	29	minutes

Data represents calls which originated within a particular district.  
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	20	25	0
Northampton F&R	16	19	31	0
Cape Charles RS	19	27	17	1
Out of County		0	0	0
TOTAL	66	73	78	1
				99%