

EMS Response Data

October 2018

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: **Performance Measure Data**

Daytime 6 am to 6 pm, all days				
District	#	Total Calls	Less than 21 min response time	% 99%
Community FC	13	43	43	100%
Northampton F&R	16	59	59	100%
Cape Charles RS	19	64	62	97%
Out of County	ACC	1	1	
Average Response Time: 8.47 Max: 43				
Night-time 6 pm to 6 am, all days				
District	#	Total Calls	Less than 21 min response time	% 95%
Community FC	13	29	29	100%
Northampton F&R	16	32	29	91%
Cape Charles RS	19	29	27	93%
Out of County	ACC	1	1	
Average Response Time: 10.70 Max: 44				

Table 2: **Mutual Aid Data**

Daytime 6 am to 6 pm, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid	13	16	19	31	Acc	
Community FC	13	5	0	1	2	81%	
Northampton F&R	16	9	2	8	0	68%	
Cape Charles RS	19	4	6	8	0	72%	
17 2							
Night-time 6 pm to 6 am, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid	13	16	19	31	Acc	
Community FC	13	0	0	2	2	86%	
Northampton F&R	16	15	1	16	0	0%	
Cape Charles RS	19	1	0	2	0	90%	
20 2							

Table 3: **NCEMS Calls**

Total Calls:	258	
Response Time < 21 mins:	251	97%
Maximum Response Time:	44	minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	20	25	2
Northampton F&R	16	34	26	0
Cape Charles RS	19	27	31	1
Out of County	ACC	0	1	0
TOTAL				3
81 83 89				98%