

EMS Response Data

August 2018

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: **Performance Measure Data**

Daytime 6 am to 6 pm, all days				
District	#	Total Calls	Less than 21 min response time	% 98%
Community FC	13	50	50	100%
Northampton F&R	16	47	46	98%
Cape Charles RS	19	62	60	97%
Out of County		0	0	
Average Response Time:		8.87	Max:	28

Night-time 6 pm to 6 am, all days				
District	#	Total Calls	Less than 21 min response time	% 96%
Community FC	13	24	23	96%
Northampton F&R	16	26	25	96%
Cape Charles RS	19	32	31	97%
Out of County		1	1	
Average Response Time:		9.99	Max:	24

Table 2: **Mutual Aid Data**

Daytime 6 am to 6 pm, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid					Acc	
	13	16	19	31			
Community FC	13	1	0	2	3	88%	
Northampton F&R	16	10	2	1	0	72%	
Cape Charles RS	19	1	9	4	0	77%	
				7	3		

Night-time 6 pm to 6 am, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid					Acc	
	13	16	19	31			
Community FC	13	0	0	0	1	96%	
Northampton F&R	16	8	1	17	0	0%	
Cape Charles RS	19	1	0	4	0	84%	
				21	1		

Table 3: **NCEMS Calls**

Total Calls:	242	
Response Time < 21 mins:	236	98%
Maximum Response Time:		minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	22	21	6
Northampton F&R	16	27	25	1
Cape Charles RS	19	21	26	2
Other	10	0	0	0
TOTAL	70	72	89	9
				95%