

## EMS Response Data

June 2018

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.  
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	50	49	98%
Northampton F&R	16	44	44	100%
Cape Charles RS	19	73	72	99%
Out of County		1		
<i>Average Response Time:</i>		8.72	<i>Max:</i>	36

  

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	24	23	96%
Northampton F&R	16	21	21	100%
Cape Charles RS	19	40	40	100%
Out of County		1	1	
<i>Average Response Time:</i>		10.21	<i>Max:</i>	27

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)							% Calls Answered
District: Receiving Aid		Station: Giving Aid					
		13	16	19	31	ACC	
Community FC	13		3	1	2	4	80%
Northampton F&R	16	13		0	6	2	52%
Cape Charles RS	19	2	11		3	0	78%
11							

  

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)							% Calls Answered
District: Receiving Aid		Station: Giving Aid					
		13	16	19	31	ACC	
Community FC	13		0	0	2	2	83%
Northampton F&R	16	8		0	13	0	0%
Cape Charles RS	19	0	0		2	0	95%
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Table 3: *NCEMS Calls*

Total Calls:	254
Response Time < 21 mins:	250 <span style="color: blue;">98%</span>
Maximum Response Time:	36 <span style="color: purple;">minutes</span>

Data represents calls which originated within a particular district.  
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid		Call Type			Assists
		ALS	BLS	Other	
Community FC	13	21	23	26	3
Northampton F&R	16	20	28	15	1
Cape Charles RS	19	42	25	44	0
Other	10	0	0	3	0
<i>TOTAL</i>		83	76	88	<span style="color: blue;">97%</span> 4