

EMS Response Data

April 2018

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	40	40	100%
Northampton F&R	16	35	35	100%
Cape Charles RS	19	46	46	100%
Out of County		1	1	
<i>Average Response Time:</i>		6.68	<i>Max:</i>	19

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	36	35	97%
Northampton F&R	16	27	27	100%
Cape Charles RS	19	23	22	96%
Out of County		0	0	
<i>Average Response Time:</i>		8.99	<i>Max:</i>	25

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	ACC		
Community FC	13	3	1	0	0	90%	
Northampton F&R	16	11	0	3	0	60%	
Cape Charles RS	19	0	2	3	0	89%	
6							

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	ACC		
Community FC	13	0	0	1	1	94%	
Northampton F&R	16	12	0	13	0	7%	
Cape Charles RS	0	0	0	3	1	83%	
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Table 3: *NCEMS Calls*

Total Calls:	208
Response Time < 21 mins:	206 99%
Maximum Response Time:	25 minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	16	37	0
Northampton F&R	16	22	27	1
Cape Charles RS	19	18	23	0
Other	0	0	2	0
TOTAL		56	89	62
				100%
				1