

EMS Response Data

March 2018

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: **Performance Measure Data**

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	% 100%
Community FC	13	56	56	100%
Northampton F&R	16	30	30	100%
Cape Charles RS	19	60	60	100%
Out of County		1	1	
<i>Average Response Time:</i>		7.88	<i>Max:</i>	19

Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	% 95%
Community FC	13	17	15	88%
Northampton F&R	16	16	15	94%
Cape Charles RS	19	44	43	98%
Out of County		0	0	
<i>Average Response Time:</i>		10.48	<i>Max:</i>	30

Table 2: **Mutual Aid Data**

Daytime (Monday thru Friday, 6a-6p)						
District: Receiving Aid	Station: Giving Aid				ACC	% Calls Answered
	13	16	19	31		
Community FC	13	0	0	0	2	96%
Northampton F&R	16	7	0	2	1	67%
Cape Charles RS	19	2	3	4	0	85%
				6		

Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)						
District: Receiving Aid	Station: Giving Aid				ACC	% Calls Answered
	13	16	19	31		
Community FC	13	0	0	0	0	100%
Northampton F&R	16	8	0	8	0	0%
Cape Charles RS	19	0	0	7	0	84%
				15		

Table 3: **NCEMS Calls**

Total Calls:	224
Response Time < 21 mins:	220 98%
Maximum Response Time:	30 minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type				Assists
	ALS	BLS	Other		
Community FC	13	22	20	27	3
Northampton F&R	16	9	24	13	0
Cape Charles RS	19	32	38	44	0
Other	12	0	0	0	0
<i>TOTAL</i>	63	82	84		3

102%