

EMS Response Data

January 2018

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime 6 am to 6 pm, all days				
District	#	Total Calls	Less than 21 min response time	% 96%
Community FC	13	47	46	98%
Northampton F&R	16	52	51	98%
Cape Charles RS	19	54	50	93%
Out of County		1	1	
<i>Average Response Time:</i>		9.91	<i>Max:</i>	52

Night-time 6 pm to 6 am, all days				
District	#	Total Calls	Less than 21 min response time	% 97%
Community FC	13	29	28	97%
Northampton F&R	16	24	23	96%
Cape Charles RS	19	45	44	98%
Out of County		0		
<i>Average Response Time:</i>		10.89	<i>Max:</i>	30

Table 2: *Mutual Aid Data*

Daytime 6 am to 6 pm, all days							
District: Receiving Aid	Station: Giving Aid					ACC	% Calls Answered
	13	16	19	31			
Community FC	13	4	0	1	2		85%
Northampton F&R	16	7	2	8	0		67%
Cape Charles RS	19	0	5	1	0		89%
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Night-time 6 pm to 6 am, all days							
District: Receiving Aid	Station: Giving Aid					ACC	% Calls Answered
	13	16	19	31			
Community FC	13	0	0	2	2		86%
Northampton F&R	16	7	0	11	1		21%
Cape Charles RS	19	2	0	0	1		93%
13							

Table 3: *NCEMS Calls*

Total Calls:	252	
Response Time < 21 mins:	243	96%
Maximum Response Time:	52	minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type				Assists
	ALS	BLS	Other		
Community FC	13	15	33	22	1
Northampton F&R	16	8	31	30	5
Cape Charles RS	19	22	29	39	3
Other	10	0	0	1	0
TOTAL	45	93	92		9

91%