

**EMS Response Data**

December 2017

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.  
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: **Performance Measure Data**

Daytime 6 am to 6 pm, all days				
District	#	Total Calls	Less than 21 min response time	% 99%
Community FC	13	49	47	96%
Northampton F&R	16	35	35	100%
Cape Charles RS	19	58	58	100%
Out of County		0	0	
<i>Average Response Time:</i>		8.69	<i>Max:</i>	21

  

Night-time 6 pm to 6 am, all days				
District	#	Total Calls	Less than 21 min response time	% 97%
Community FC	13	30	30	100%
Northampton F&R	16	22	20	91%
Cape Charles RS	19	32	32	100%
Out of County	10	2	1	
<i>Average Response Time:</i>		10.58	<i>Max:</i>	26

Table 2: **Mutual Aid Data**

Daytime 6 am to 6 pm, all days							
District: Receiving Aid	Station: Giving Aid					% Calls Answered	
	13	16	19	31	Acc		
Community FC	13	7	0	0	1	84%	
Northampton F&R	16	11	1	3	0	57%	
Cape Charles RS	19	1	5	1	0	88%	

  

Night-time 6 pm to 6 am, all days							
District: Receiving Aid	Station: Giving Aid					% Calls Answered	
	13	16	19	31	Acc		
Community FC	13	0	0	2	3	83%	
Northampton F&R	16	9	1	9	1	9%	
Cape Charles RS	19	0	0	1	0	97%	

Table 3: **NCEMS Calls**

Total Calls:	228	
Response Time < 21 mins:	223	98%
Maximum Response Time:	26	minutes

Data represents calls which originated within a particular district.  
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type				Assists
	ALS	BLS	Other		
Community FC	13	22	24	27	1
Northampton F&R	16	10	27	16	1
Cape Charles RS	19	31	23	35	0
Out of County		0	0	2	0
<i>TOTAL</i>		63	74	80	95%
					2