

EMS Response Data

October 2017

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime 6 am to 6 pm, all days				
District	#	Total Calls	Less than 21 min response time	% 97%
Community FC	13	46	44	96%
Northampton F&R	16	43	43	100%
Cape Charles RS	19	61	58	95%
Out of County	ACC	1	1	
<i>Average Response Time:</i>		8.52		24

Night-time 6 pm to 6 am, all days				
District	#	Total Calls	Less than 21 min response time	% 97%
Community FC	13	34	34	100%
Northampton F&R	16	27	27	100%
Cape Charles RS	19	39	36	92%
Out of County	ACC			
<i>Average Response Time:</i>		9.60	Max: 22	

Table 2: *Mutual Aid Data*

Daytime 6 am to 6 pm, all days							
District: Receiving Aid	Station: Giving Aid					Acc	% Calls Answered
	13	16	19	31			
Community FC	13	1	0	2	4		85%
Northampton F&R	16	13	1	8	1		47%
Cape Charles RS	19	3	2	8	0		79%
				18	5		

Night-time 6 pm to 6 am, all days							
District: Receiving Aid	Station: Giving Aid					Acc	% Calls Answered
	13	16	19	31			
Community FC	13	0	0	0	2		94%
Northampton F&R	16	11	0	16	0		0%
Cape Charles RS	19	0	0	7	0		82%
				23	2		

Table 3: *NCEMS Calls*

Total Calls:	251	
Response Time < 21 mins:	243	97%
Maximum Response Time:	24	minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type				Assists
	ALS	BLS	Other		
Community FC	13	18	31	23	1
Northampton F&R	16	21	34	13	1
Cape Charles RS	19	27	24	45	1
Out of County	ACC	0	0	1	1
TOTAL	66	89	82		94%