

EMS Response Data

July 2017

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime 6 am to 6 pm, all days				
District	#	Total Calls	Less than 21 min response time	% 99%
Community FC	13	42	40	95%
Northampton F&R	16	43	43	100%
Cape Charles RS	19	72	72	100%
Out of County		1	1	
<i>Average Response Time:</i>		8.57	<i>Max:</i>	24

Night-time 6 pm to 6 am, all days				
District	#	Total Calls	Less than 21 min response time	% 97%
Community FC	13	34	33	97%
Northampton F&R	16	32	32	100%
Cape Charles RS	19	45	43	96%
Out of County	10	0	0	
<i>Average Response Time:</i>		8.87	<i>Max:</i>	34

Table 2: *Mutual Aid Data*

Daytime 6 am to 6 pm, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	Acc		
Community FC	13	3	0	0	1	90%	
Northampton F&R	16	10	0	6	0	63%	
Cape Charles RS	19	3	3	7		82%	
				7	1		

Night-time 6 pm to 6 am, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	Acc		
Community FC	13	0	0	0	0	100%	
Northampton F&R	16	13	0	13	0	19%	
Cape Charles RS	19	3	0	6	2	76%	
				19	2		

Table 3: *NCEMS Calls*

Total Calls:	269
Response Time < 21 mins:	264 98%
Maximum Response Time:	34 minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists	
	ALS	BLS	Other		
Community FC	13	16	32	24	1
Northampton F&R	16	24	30	21	0
Cape Charles RS	19	21	36	53	3
Other		0	0	1	0
TOTAL		61	98	99	96%
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