

EMS Response Data

June 2017

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	48	46	96%
Northampton F&R	16	41	37	90%
Cape Charles RS	19	69	69	100%
Out of County		0	0	
<i>Average Response Time:</i>		8.64	<i>Max:</i>	25

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	32	29	91%
Northampton F&R	16	31	30	97%
Cape Charles RS	19	39	35	90%
Out of County		1	0	
<i>Average Response Time:</i>		11.39	<i>Max:</i>	26

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	ACC		
Community FC	13	1	1	2	3		85%
Northampton F&R	16	9	1	5	0		63%
Cape Charles RS	19	4	5	9	0		74%
16							

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	ACC		
Community FC	13	0	0	1	5		81%
Northampton F&R	16	12	0	10	0		29%
Cape Charles RS	19	0	0	7	0		82%
18							

Table 3: *NCEMS Calls*

Total Calls:	261
Response Time < 21 mins:	246 94%
Maximum Response Time:	31 minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	16	38	2
Northampton F&R	16	10	30	9
Cape Charles RS	19	30	38	1
Other	10	0	0	0
TOTAL	56	106	81	93%