

EMS Response Data

May 2017

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	55	55	100%
Northampton F&R	16	34	34	100%
Cape Charles RS	19	45	43	96%
Out of County		0	0	
<i>Average Response Time:</i>		8.44	<i>Max:</i>	26

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	26	23	88%
Northampton F&R	16	33	32	97%
Cape Charles RS	19	35	35	100%
Out of County	10	0	0	
<i>Average Response Time:</i>		10.13	<i>Max:</i>	24

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	ACC		
Community FC	13	3	0	2	3	85%	
Northampton F&R	16	2	0	2	0	88%	
Cape Charles RS	19	3	3	4	0	78%	
8							

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	ACC		
Community FC	13	0	0	0	4	85%	
Northampton F&R	16	9	1	14	0	27%	
Cape Charles RS	19	0	0	3	0	91%	
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Table 3: *NCEMS Calls*

Total Calls:	228
Response Time < 21 mins:	222 97%
Maximum Response Time:	26 minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	17	31	3
Northampton F&R	16	19	23	5
Cape Charles RS	19	15	27	0
Other	0	0	0	0
TOTAL	51	81	79	93%