

### EMS Response Data

April 2017

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.  
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	45	44	98%
Northampton F&R	16	33	31	94%
Cape Charles RS	19	47	46	98%
Out of County		0		
<i>Average Response Time:</i>		8.34	<i>Max:</i>	29

  

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	26	26	100%
Northampton F&R	16	19	19	100%
Cape Charles RS	19	37	35	95%
Out of County		0		
<i>Average Response Time:</i>		9.95	<i>Max:</i>	24

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)							
District: Receiving Aid	Station: Giving Aid					% Calls Answered	
	13	16	19	31	ACC		
Community FC	13	1	0	0	0	98%	
Northampton F&R	16	7	0	9	0	52%	
Cape Charles RS	19	2	0	4	0	87%	
13							

  

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)							
District: Receiving Aid	Station: Giving Aid					% Calls Answered	
	13	16	19	31	ACC		
Community FC	13	2	0	0	2	85%	
Northampton F&R	16	10	0	6	0	16%	
Cape Charles RS	0	2	0	4	0	84%	
10							

Table 3: *NCEMS Calls*

Total Calls:	207
Response Time < 21 mins:	201 <b>97%</b>
Maximum Response Time:	29 <i>minutes</i>

Data represents calls which originated within a particular district.  
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type				Assists
	ALS	BLS	Other		
Community FC	13	15	33	15	2
Northampton F&R	16	15	16	15	1
Cape Charles RS	19	22	27	34	1
Other	0	0	0	0	0
<i>TOTAL</i>	52	76	64	93%	4