

EMS Response Data

February 2017

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	% 100%
Community FC	13	38	38	100%
Northampton F&R	16	28	28	100%
Cape Charles RS	19	48	48	100%
Out of County		0	0	
<i>Average Response Time:</i>		7.89	<i>Max:</i>	19
Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	% 97%
Community FC	13	23	22	96%
Northampton F&R	16	28	27	96%
Cape Charles RS	19	22	22	100%
Out of County		0	0	
<i>Average Response Time:</i>		9.72	<i>Max:</i>	33

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)							% Calls Answered
District: Receiving Aid	Station: Giving Aid					ACC	
	13	16	19	31			
Community FC	13	0	0	0		3	92%
Northampton F&R	16	5	1	4		0	64%
Cape Charles RS	19	0	3	2		0	90%
6							
Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)							% Calls Answered
District: Receiving Aid	Station: Giving Aid					ACC	
	13	16	19	31			
Community FC	13	0	0	0		0	100%
Northampton F&R	16	5	0	12		0	39%
Cape Charles RS	19	0	0	1		0	95%
13							

Table 3: *NCEMS Calls*

Total Calls:	187
Response Time < 21 mins:	185 99%
Maximum Response Time:	33 minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	13	29	1
Northampton F&R	16	13	20	4
Cape Charles RS	19	12	31	0
Other		0	0	0
TOTAL	38	80	54	5

92%