

EMS Response Data

December 2016

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime 6 am to 6 pm, all days				
District	#	Total Calls	Less than 21 min response time	% 99%
Community FC	13	34	34	100%
Northampton F&R	16	40	39	98%
Cape Charles RS	19	46	46	100%
Out of County		1	1	
<i>Average Response Time:</i>		8.12	<i>Max:</i>	26

Night-time 6 pm to 6 am, all days				
District	#	Total Calls	Less than 21 min response time	% 94%
Community FC	13	19	19	100%
Northampton F&R	16	6	6	100%
Cape Charles RS	19	26	23	88%
Out of County	10	2	2	
<i>Average Response Time:</i>		9.9	<i>Max:</i>	20

Table 2: *Mutual Aid Data*

Daytime 6 am to 6 pm, all days							
District: Receiving Aid	#	13	16	19	31	Acc	% Calls Answered
Community FC	13		2	0	4	0	82%
Northampton F&R	16	9		0	10	0	53%
Cape Charles RS	19	0	3		3	0	87%

Night-time 6 pm to 6 am, all days							
District: Receiving Aid	#	13	16	19	31	Acc	% Calls Answered
Community FC	13		0	0	0	1	95%
Northampton F&R	16	3		0	1	0	33%
Cape Charles RS	19	0	0		3	0	88%

Table 3: *NCEMS Calls*

Total Calls:	174	
Response Time < 21 mins:	170	98%
Maximum Response Time:	26	minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	#	Call Type			
		ALS	BLS	Other	Assists
Community FC	13	8	22	17	2
Northampton F&R	16	13	26	5	2
Cape Charles RS	19	18	20	32	0
Out of County		0	0	3	0
<i>TOTAL</i>		39	68	57	94% 4