

EMS Response Data

November 2016

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime 6 am to 6 pm, all days				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	42	41	98%
Northampton F&R	16	38	38	100%
Cape Charles RS	19	41	41	100%
Out of County		1	1	
<i>Average Response Time:</i>		8.32	<i>Max:</i>	22

Night-time 6 pm to 6 am, all days				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	28	28	100%
Northampton F&R	16	21	21	100%
Cape Charles RS	19	24	23	96%
Out of County		2	1	
<i>Average Response Time:</i>		9.8	<i>Max:</i>	25

Table 2: *Mutual Aid Data*

Daytime 6 am to 6 pm, all days							
District: Receiving Aid		Station: Giving Aid					% Calls Answered
		13	16	19	31	Acc	
Community FC	13		1	0	0	0	98%
Northampton F&R	16	8		2	3	0	66%
Cape Charles RS	19	0	0		1	0	98%
					4	0	

Night-time 6 pm to 6 am, all days							
District: Receiving Aid		Station: Giving Aid					% Calls Answered
		13	16	19	31	Acc	
Community FC	13		0	0	1	0	96%
Northampton F&R	16	5		0	6	0	48%
Cape Charles RS	19	0	1		0	0	96%
					7	0	

Table 3: *NCEMS Calls*

Total Calls:	197
Response Time < 21 mins:	194 98%
Maximum Response Time:	25 minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid		Call Type			Assists
		ALS	BLS	Other	
Community FC	13	14	23	31	2
Northampton F&R	16	7	27	15	5
Cape Charles RS	19	17	13	34	0
Out of County		0	0	3	0
<i>TOTAL</i>		38	63	83	93% 7