

### EMS Response Data

October 2016

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.  
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime 6 am to 6 pm, all days				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	32	32	100%
Northampton F&R	16	44	44	100%
Cape Charles RS	19	63	63	100%
Out of County	ACC	3	3	
<i>Average Response Time:</i>		8.74	<i>Max:</i>	20

  

Night-time 6 pm to 6 am, all days				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	24	23	96%
Northampton F&R	16	20	19	95%
Cape Charles RS	19	32	32	100%
Out of County	ACC	4	4	
<i>Average Response Time:</i>		10.23	<i>Max:</i>	29

Table 2: *Mutual Aid Data*

Daytime 6 am to 6 pm, all days							
District: Receiving Aid	Station: Giving Aid					% Calls Answered	
	13	16	19	31	Acc		
Community FC	13	0	0	0	0	100%	
Northampton F&R	16	27	0	13	1	7%	
Cape Charles RS	19	0	0	9	0	86%	
<b>22</b>					<b>1</b>		

  

Night-time 6 pm to 6 am, all days							
District: Receiving Aid	Station: Giving Aid					% Calls Answered	
	13	16	19	31	Acc		
Community FC	13	1	0	0	0	96%	
Northampton F&R	16	6	0	11	0	15%	
Cape Charles RS	19	0	0	5	0	84%	
<b>16</b>					<b>0</b>		

Table 3: *NCEMS Calls*

Total Calls:	222
Response Time < 21 mins:	220 <span style="color: blue;">99%</span>
Maximum Response Time:	29 <span style="color: purple;">minutes</span>

Data represents calls which originated within a particular district.  
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists	
	ALS	BLS	Other		
Community FC	13	9	26	18	1
Northampton F&R	16	10	29	18	6
Cape Charles RS	19	17	31	45	1
Out of County	ACC	1	1	5	0
<i>TOTAL</i>		37	87	86	<b>95%</b>
				8	