

EMS Response Data

July 2016

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime 6 am to 6 pm, all days				
District	#	Total Calls	Less than 21 min response time	% 96%
Community FC	13	41	40	98%
Northampton F&R	16	36	34	94%
Cape Charles RS	19	60	57	95%
Out of County		9	9	
<i>Average Response Time:</i>		9.34	<i>Max:</i>	29

Night-time 6 pm to 6 am, all days				
District	#	Total Calls	Less than 21 min response time	% 95%
Community FC	13	31	31	100%
Northampton F&R	16	42	37	88%
Cape Charles RS	19	34	33	97%
Out of County	10	3	3	
<i>Average Response Time:</i>		10.53	<i>Max:</i>	27

Table 2: *Mutual Aid Data*

Daytime 6 am to 6 pm, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	Acc		
Community FC	13	0	0	1	1	95%	
Northampton F&R	16	20		14	2	0%	
Cape Charles RS	19	2	0	3	0	92%	
				3	3		

Night-time 6 pm to 6 am, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	Acc		
Community FC	13	2	0	3	0	84%	
Northampton F&R	16	14	2	7	2	40%	
Cape Charles RS	19	0	0	3	0	91%	
				13	2		

Table 3: *NCEMS Calls*

Total Calls:	256
Response Time < 21 mins:	244 95%
Maximum Response Time:	29 minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists	
	ALS	BLS	Other		
Community FC	13	15	26	25	1
Northampton F&R	16	14	29	13	5
Cape Charles RS	19	29	20	40	1
Other		2	4	6	0
TOTAL		60	79	84	87%