

## EMS Response Data

June 2016

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.  
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	% 97%
Community FC	13	47	45	96%
Northampton F&R	16	35	35	100%
Cape Charles RS	19	61	58	95%
Out of County		4	4	
<i>Average Response Time:</i>		9.51	<i>Max:</i>	31

  

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	% 96%
Community FC	13	31	31	100%
Northampton F&R	16	32	31	97%
Cape Charles RS	19	35	32	91%
Out of County		2	2	
<i>Average Response Time:</i>		10.76	<i>Max:</i>	29

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	ACC		
Community FC	13	0	0	1	2	94%	
Northampton F&R	16	23	2	7	0	9%	
Cape Charles RS	19	1	0	5	1	89%	
13							

  

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	ACC		
Community FC	13	1	0	0	0	97%	
Northampton F&R	16	11	3	9	0	28%	
Cape Charles RS	19	0	1	3	0	89%	
12							

Table 3: *NCEMS Calls*

Total Calls:	247
Response Time < 21 mins:	238    96%
Maximum Response Time:	31    minutes

Data represents calls which originated within a particular district.  
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists	
	ALS	BLS	Other		
Community FC	13	12	24	34	1
Northampton F&R	16	13	25	14	5
Cape Charles RS	19	23	25	44	1
Other	10	0	0	6	0
<i>TOTAL</i>		48	74	98	89%    7