

EMS Response Data

April 2016

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: **Performance Measure Data**

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	45	44	98%
Northampton F&R	16	35	34	97%
Cape Charles RS	19	51	43	84%
Out of County		4	4	
<i>Average Response Time:</i>		9.16	Max:	30

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	20	20	100%
Northampton F&R	16	26	26	100%
Cape Charles RS	19	27	27	100%
Out of County		1	1	
<i>Average Response Time:</i>		10.16	Max:	20

Table 2: **Mutual Aid Data**

Daytime (Monday thru Friday, 6a-6p)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	ACC		
Community FC	13	1	0	0	4	89%	
Northampton F&R	16	25	3	3	1	9%	
Cape Charles RS	19	4	0	3	0	86%	
6							

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	ACC		
Community FC	13	1	0	0	1	90%	
Northampton F&R	16	7	1	5	0	50%	
Cape Charles RS	0	0	0	12	0	56%	
17							

Table 3: **NCEMS Calls**

Total Calls:	209
Response Time < 21 mins:	199 95%
Maximum Response Time:	30 minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	15	23	6
Northampton F&R	16	10	16	16
Cape Charles RS	19	21	29	1
Other	0	0	1	1
TOTAL	46	69	64	86%