

EMS Response Data

March 2016

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: **Performance Measure Data**

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	% 97%
Community FC	13	42	42	100%
Northampton F&R	16	32	30	94%
Cape Charles RS	19	35	35	100%
Out of County	10	3	2	
Average Response Time:		8.87	Max:	27

Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	% 98%
Community FC	13	31	31	100%
Northampton F&R	16	22	21	95%
Cape Charles RS	19	30	29	97%
Out of County	10	0	0	
Average Response Time:		9.56	Max:	23

Table 2: **Mutual Aid Data**

Daytime (Monday thru Friday, 6a-6p)							% Calls Answered
District: Receiving Aid	Station: Giving Aid					ACC	
	13	16	19	31			
Community FC	13	0	0	0	3		93%
Northampton F&R	16	25	1	3	1		6%
Cape Charles RS	19	1	0	0	0		97%
				3			

Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)							% Calls Answered
District: Receiving Aid	Station: Giving Aid					ACC	
	13	16	19	31			
Community FC	13	1	0	1	0		94%
Northampton F&R	16	9	0	7	0		27%
Cape Charles RS	19	1	0	3	0		87%
				11			

Table 3: **NCEMS Calls**

Total Calls:	195
Response Time < 21 mins:	190
Maximum Response Time:	27 minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type				Assists
	ALS	BLS	Other		
Community FC	13	16	29	19	7
Northampton F&R	16	8	26	11	5
Cape Charles RS	19	15	18	25	5
Other	10	0	0	3	0
TOTAL	39	73	58		17

87%