

EMS Response Data

February 2016

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	48	47	98%
Northampton F&R	16	43	42	98%
Cape Charles RS	19	44	42	95%
Out of County		2	2	
<i>Average Response Time:</i>		9.76	<i>Max:</i>	24

Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	32	29	91%
Northampton F&R	16	16	15	94%
Cape Charles RS	19	26	26	100%
Out of County		2	2	
<i>Average Response Time:</i>		10.01	<i>Max:</i>	24

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	ACC		
Community FC	13	0	0	1	3	92%	
Northampton F&R	16	36	1	4	2	0%	
Cape Charles RS	19	1	0	4	0	89%	
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Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)							% Calls Answered
District: Receiving Aid	Station: Giving Aid						
	13	16	19	31	ACC		
Community FC	13	5	1	1	1	75%	
Northampton F&R	16	7	1	2	0	38%	
Cape Charles RS	19	0	0	3	0	88%	
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Table 3: *NCEMS Calls*

Total Calls:	213
Response Time < 21 mins:	205 96%
Maximum Response Time:	24 <i>minutes</i>

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	17	28	5
Northampton F&R	16	13	27	4
Cape Charles RS	19	11	18	7
Other		0	1	0
TOTAL	41	74	66	16
				85%