

EMS Response Data

January 1 - December 31, 2015

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
 Response Time = time from 911 dispatch to arriving on-scene.

Table 1: *Performance Measure Data*

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	96%
Community FC	13	570	552	97%
Northampton F&R	16	501	482	96%
Cape Charles RS	19	573	541	94%
Out of County	Acc	31	29	

Average Response Time: 9.42 Max: 43

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	95%
Community FC	13	382	364	95%
Northampton F&R	16	318	305	96%
Cape Charles RS	19	390	368	94%
Out of County	Acc	21	18	

Average Response Time: 10.43 Max: 42

Total Calls:	2786
Response Time < 21 mins:	2659 95%
Maximum Response Time:	42 minutes

Data represents calls which originated within a particular district.
 Data Source: Eastern Shore of VA 911 Center

Table 2: *Mutual Aid Data*

Daytime (Monday thru Friday, 6a-6p)							% Calls Answered
District: Receiving Aid	13	16	19	31	Acc		
Community FC	13	6	3	25	37	88%	
Northampton F&R	16	374	17	50	15	9%	
Cape Charles RS	19	19	1	44	3	88%	
					55		

Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)							% Calls Answered
District: Receiving Aid	13	16	19	31	Acc		
Community FC	13	20	0	42	17	79%	
Northampton F&R	16	111	3	107	1	30%	
Cape Charles RS	19	2	0	64	0	83%	
					18		
					73		

Table 3: *NCEMS Calls*

Station: Receiving Aid	ALS	BLS	Other	Assists
Community FC	13	166	344	285
Northampton F&R	16	156	336	151
Cape Charles RS	19	219	274	268
Other	Acc	6	8	32
TOTAL		547	962	736

81% 305