

EMS Response Data

December 2015

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: **Performance Measure Data**

Daytime 6 am to 6 pm, all days				
District	#	Total Calls	Less than 21 min response time	% 99%
Community FC	13	42	42	100%
Northampton F&R	16	44	43	98%
Cape Charles RS	19	41	41	100%
Out of County		3	3	
Average Response Time:		9.18	Max:	24

Night-time 6 pm to 6 am, all days				
District	#	Total Calls	Less than 21 min response time	% 96%
Community FC	13	28	28	100%
Northampton F&R	16	27	27	100%
Cape Charles RS	19	26	23	88%
Out of County	10	3	3	
Average Response Time:		10.93	Max:	27

Table 2: **Mutual Aid Data**

Daytime 6 am to 6 pm, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid					Acc	
	13	16	19	31			
Community FC	13	0	0	4	3		83%
Northampton F&R	16	38	1	2	1		5%
Cape Charles RS	19	2	0	1	0		93%

Night-time 6 pm to 6 am, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid					Acc	
	13	16	19	31			
Community FC	13	0	0	0	2		93%
Northampton F&R	16	12	0	5	0		37%
Cape Charles RS	19	1	0	2	0		88%

Table 3: **NCEMS Calls**

Total Calls:	214	
Response Time < 21 mins:	210	98%
Maximum Response Time:	27	minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	12	22	10
Northampton F&R	16	10	32	9
Cape Charles RS	19	15	23	3
Out of County		0	2	0
TOTAL	37	79	60	22

82%