

EMS Response Data

November 2015

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: **Performance Measure Data**

Daytime 6 am to 6 pm, all days				
District	#	Total Calls	Less than 21 min response time	% 97%
Community FC	13	41	41	100%
Northampton F&R	16	47	45	96%
Cape Charles RS	19	38	36	95%
Out of County		3	3	
<i>Average Response Time:</i>		8.94	<i>Max:</i>	29

Night-time 6 pm to 6 am, all days				
District	#	Total Calls	Less than 21 min response time	% 98%
Community FC	13	25	25	100%
Northampton F&R	16	30	29	97%
Cape Charles RS	19	33	32	97%
Out of County		1	1	
<i>Average Response Time:</i>		9.95	<i>Max:</i>	42

Table 2: **Mutual Aid Data**

Daytime 6 am to 6 pm, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid					Acc	
	13	16	19	31			
Community FC	13	0	0	3	3		85%
Northampton F&R	16	37	0	3	1		13%
Cape Charles RS	19	0	0	3	0		92%
				9	4		

Night-time 6 pm to 6 am, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid					Acc	
	13	16	19	31			
Community FC	13	1	0	2	0		88%
Northampton F&R	16	12	0	11	0		23%
Cape Charles RS	19	0	0	5	0		85%
				18	0		

Table 3: **NCEMS Calls**

Total Calls:	218	
Response Time < 21 mins:	212	97%
Maximum Response Time:	42	minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	12	21	6
Northampton F&R	16	17	32	4
Cape Charles RS	19	17	16	7
Out of County		0	0	0
<i>TOTAL</i>	<i>46</i>	<i>69</i>	<i>60</i>	<i>17</i>

80%