

EMS Response Data

October 2015

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: **Performance Measure Data**

Daytime 6 am to 6 pm, all days				
District	#	Total Calls	Less than 21 min response time	% 94%
Community FC	13	45	43	96%
Northampton F&R	16	45	43	96%
Cape Charles RS	19	52	48	92%
Out of County	ACC	2	2	
Average Response Time: 10.58 Max: 31				
Night-time 6 pm to 6 am, all days				
District	#	Total Calls	Less than 21 min response time	% 98%
Community FC	13	34	33	97%
Northampton F&R	16	34	34	100%
Cape Charles RS	19	35	34	97%
Out of County	ACC	2	2	
Average Response Time: 10.56 Max: 27				

Table 2: **Mutual Aid Data**

Daytime 6 am to 6 pm, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid					Acc	
	13	16	19	31			
Community FC	13	0	1	2	0		93%
Northampton F&R	16	33	3	6	2		2%
Cape Charles RS	19	1	0	2	1		92%
				10	3		
Night-time 6 pm to 6 am, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid					Acc	
	13	16	19	31			
Community FC	13	1	0	6	0		79%
Northampton F&R	16	10	0	14	0		29%
Cape Charles RS	19	0	0	3	0		91%
				23	0		

Table 3: **NCEMS Calls**

Total Calls:	249	
Response Time < 21 mins:	239	96%
Maximum Response Time:	31	minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	12	30	2
Northampton F&R	16	14	34	9
Cape Charles RS	19	16	26	6
Out of County	ACC	1	0	1
TOTAL	43	90	69	18
				81%