

EMS Response Data

September 2015

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: **Performance Measure Data**

Daytime 6 am to 6 pm, all days				
District	#	Total Calls	Less than 21 min response time	% 98%
Community FC	13	52	50	96%
Northampton F&R	16	35	35	100%
Cape Charles RS	19	46	45	98%
Out of County	Acc	4	4	
Average Response Time: 9.49 Max: 26				
Night-time 6 pm to 6 am, all days				
District	#	Total Calls	Less than 21 min response time	% 95%
Community FC	13	31	31	100%
Northampton F&R	16	34	32	94%
Cape Charles RS	19	33	30	91%
Out of County	Acc	1	1	
Average Response Time: 10.10 Max: 21				

Table 2: **Mutual Aid Data**

Daytime 6 am to 6 pm, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid					Acc	
	13	16	19	31			
Community FC	13	1	0	2	7		81%
Northampton F&R	16	21	0	7	2		14%
Cape Charles RS	19	1	0	3	0		91%
				12	9		
Night-time 6 pm to 6 am, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid					Acc	
	13	16	19	31			
Community FC	13	1	0	2	1		87%
Northampton F&R	16	7	0	14	0		38%
Cape Charles RS	19	0	0	4	0		88%
				20	1		

Table 3: **NCEMS Calls**

Total Calls:	236	
Response Time < 21 mins:	223	94%
Maximum Response Time:	26	minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

District: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	13	29	10
Northampton F&R	16	11	26	3
Cape Charles RS	19	16	19	11
Out of County		1	1	0
TOTAL	41	75	55	24
				72%