

EMS Response Data

August 2015

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: **Performance Measure Data**

Daytime 6 am to 6 pm, all days				
District	#	Total Calls	Less than 21 min response time	% 91%
Community FC	13	46	42	91%
Northampton F&R	16	38	35	92%
Cape Charles RS	19	55	50	91%
Out of County		0		
Average Response Time: 8.84 Max: 36				
Night-time 6 pm to 6 am, all days				
District	#	Total Calls	Less than 21 min response time	% 89%
Community FC	13	34	32	94%
Northampton F&R	16	31	29	94%
Cape Charles RS	19	37	32	86%
Out of County		2	0	
Average Response Time: 10.36 Max: 26				

Table 2: **Mutual Aid Data**

Daytime 6 am to 6 pm, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid					Acc	
	13	16	19	31			
Community FC	13	0	0	2	1		93%
Northampton F&R	16	27	1	6	0		11%
Cape Charles RS	19	2	1	7	1		80%
				15	2		
Night-time 6 pm to 6 am, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid					Acc	
	13	16	19	31			
Community FC	13	2	0	6	3		68%
Northampton F&R	16	15	1	7	1		23%
Cape Charles RS	19	0	0	7	0		81%
				20	4		

Table 3: **NCEMS Calls**

Total Calls:	243	
Response Time < 21 mins:	220	91%
Maximum Response Time:	26	minutes

Data represents calls which originated within a particular district.
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	14	29	9
Northampton F&R	16	20	24	7
Cape Charles RS	19	24	23	9
Other	10	0	0	0
TOTAL	58	76	59	25
				79%