

**EMS Response Data**

July 2015

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.  
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: **Performance Measure Data**

Daytime 6 am to 6 pm, all days				
District	#	Total Calls	Less than 21 min response time	% 98%
Community FC	13	55	53	96%
Northampton F&R	16	24	23	96%
Cape Charles RS	19	56	56	100%
Out of County		2	2	
<i>Average Response Time:</i>		8.56	<i>Max:</i>	29

  

Night-time 6 pm to 6 am, all days				
District	#	Total Calls	Less than 21 min response time	% 95%
Community FC	13	26	25	96%
Northampton F&R	16	24	22	92%
Cape Charles RS	19	45	43	96%
Out of County	10	4	4	
<i>Average Response Time:</i>		10.5	<i>Max:</i>	24

Table 2: **Mutual Aid Data**

Daytime 6 am to 6 pm, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid					Acc	
	13	16	19	31			
Community FC	13	1	0	2	0		95%
Northampton F&R	16	16	0	4	1		13%
Cape Charles RS	19	0	0	3	0		95%
				3	1		

  

Night-time 6 pm to 6 am, all days							% Calls Answered
District: Receiving Aid	Station: Giving Aid					Acc	
	13	16	19	31			
Community FC	13	0	0	0	4		85%
Northampton F&R	16	10	0	6	0		33%
Cape Charles RS	19	0	0	7	0		84%
				13	4		

Table 3: **NCEMS Calls**

Total Calls:	236	
Response Time < 21 mins:	222	94%
Maximum Response Time:	29	minutes

Data represents calls which originated within a particular district.  
Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	18	28	3
Northampton F&R	16	5	17	8
Cape Charles RS	19	22	27	16
Other		0	1	1
<i>TOTAL</i>	<i>45</i>	<i>73</i>	<i>67</i>	<i>28</i>

78%